

## **Anthem Provider Search Instructions**

1. Log on to [www.anthem.com](http://www.anthem.com)
2. If you are enrolled in Anthem & **have already registered on the website**, follow these directions:
  - a. Enter your Username and Password and click **Log In**.
  - b. Choose the **Find a doctor** option, enter your search criteria and click **Search**. The appropriate network will be chosen for you.
  - c. Please note, the camera icon (Quality Snapshot) denotes doctors and hospitals which have received the Blue Distinction Total Care certification from BlueCross BlueShield. These providers are recognized for their efforts in coordinating total patient care, providing preventive services and wellness coaching, as well as working with patients with chronic conditions to better meet their care needs.
3. If you are enrolled in Anthem & **have not yet registered as a member**, follow these directions:
  - a. Choose the **Not signed up? Register now** link.
  - b. Enter your member ID (found on your Anthem ID card), date of birth, first name and last name; click **Next**.
  - c. Follow the instructions to complete your registration.
  - d. Once logged in, follow the instructions above as a registered member.
4. If you are **not a member, or have not registered yet**, follow these directions:
  - a. Click on the **Individual & Family** tab on the top navigation bar and choose **Find a Doctor** under the **Care** heading.
  - b. Scroll down to the **Search as Guest** section and click on **Continue**.
  - c. In the dropdown box under the **How do you get insurance?** box, choose **Through My Employer**.
  - d. In the dropdown box under **What state do you want to search in?** box, choose the state in which you live.
  - e. In the dropdown box under the **What type of care are you searching for?** box, choose **Medical**.
  - f. In the dropdown box under **Select a plan/network**, choose one of the following:
    - If you live in the Kansas City Metropolitan Area, choose **Preferred Care Blue (KC) (Select Network)**.
    - If you live in St. Louis, choose **Blue Access Choice (St. Louis) (Select Network)**.
    - If you live in Florida, choose **Network Blue (Select Network)**.
    - If you do not live in an area above, please choose **National PPO (BlueCard PPO)**.
  - g. Click **Continue**.
  - h. Enter your search criteria and click **Search**.
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